In this workshop designed for outpatient rehabilitation programs, we will introduce documentation strategies for improving records to promote your future success. We will give you tools to boost the effectiveness of your facility operations. We will explore improvements to your billing and coding practices, to enhance the quality of your programs. And we will provide information to help you more easily navigate the appeals process, probe review, and pre- or post-payment review.

8:30 - 8:45 Welcome and Introductions
8:45 - 9:15 The Perfect Outpatient Stay
9:15 - 9:45 Defining Medical Necessity and Current Reimbursement Topics
9:45 - 10:30 Developing a Plan of Care: Targeting the Most Important Goals
10:30 - 10:45 Break
10:45 - 11:30 Treatment Documentation: Showing Progression of Care
11:30 - 12:00 Managing Medical Necessity through Utilization Review
12:00 - 1:00 Lunch
1:00 - 2:30 CPT Code Update, Use and Billing
2:30 - 2:45 Break
2:45 - 4:15 Medicare Appeals Process and Mechanics of the Probe Audit
4:15 - 4:30 Question and Answer

ABOUT YOUR PRESENTER:

Lisa Bazemore is Director of Consulting Services at Fleming-AOD, Inc. and a Product Development Specialist for eRehabData and eSNFdata. She has managed and consulted with rehabilitation departments of various sizes across the continuum of care including acute med/surg, inpatient rehabilitation, outpatient rehabilitation, LTACH, and skilled nursing. After working for eight years as a speech-language pathologist, Lisa received her MBA from the University of North Carolina at Chapel Hill. As the Director of Program Services for RehabCare based in St. Louis, Missouri, Lisa managed field consultants and planned the strategic integration of rehabilitation settings management to streamline staff resources. Most recently she served as a regional Director of Operations for multiple rehabilitation programs spanning the continuum of rehabilitation care.

She has presented at numerous national and state conferences on topics related to 75% rule changes and compliance, coding accuracy, documentation strategies, managing denials, group utilization and productivity strategies, effective management of outpatient clinics, and swallowing evaluation and treatment. She is an active member of the American Speech-Language and Hearing Association, American Medical Rehabilitation Providers Association (AMRPA), and the Outpatient Task Force of AMRPA.

Lisa assists clients with clinical and financial performance improvement, managing 75% rule compliance, market analysis and strategic business planning, compliance review, RUGs analysis, and case management for obtaining maximum profitability.
eRehabData Workshop: Outpatient Rehabilitation

**Registration**
Please complete this form to register and calculate your tuition.

Fee:  $250 per registrant (early registration)
      $275 per registrant within 30 days of workshop start

Contact Name: ____________________________
Facility: ________________________________
Address: ________________________________ Billing Address: _______________________
Phone: __________________ Fax: __________________

Registrant Name: __________________________
Title: __________________ Email: __________________

Registrant Name: __________________________
Title: __________________ Email: __________________

*Which date(s) would you like to attend?*

- [ ] Thursday June 5, 2008  *The Ohio State University, Columbus, OH*
- [ ] Friday August 22, 2008  *Baylor Medical Center at Garland, Garland, TX*

*Please list the number of attendees for each option to calculate your tuition:*

# of Registrants (early registration) _____ x $250 = ________ (sent more than 30 days prior)
# of Registrants _____ x $275 = ________
Total tuition: ________

**Payment Options**

- **P O** - Fax **completed registration form** along with purchase order to eRehabData at (202) 833-9168.
- **CHECK** - Mail **completed registration form** and
  a check payable to Fleming-AOD to:  Fleming-AOD, Inc.
  eRehabData Workshops
  816 Thayer Ave, 3rd Floor
  Silver Spring, MD 20910

- **CREDIT CARD** - Visit www.PayPal.com and click on the "Send Money" tab. Send money to
  orders@erehabdata.com, from your email address, using the total from the worksheet above for "Service/Other"
  and click Continue. **Please enter registration details** (registrant name/title, facility, phone, mailing and
  email address, and workshop date) on the payment screen, so we may contact you if necessary.

With questions, call eRehabData at 202-588-1766.